

Dear Guest,

We look forward to welcoming you aboard *Celebrity Eclipse*SM and would like to share an important update with you.

Due to a delay in our drydock operations, *Celebrity Eclipse* will be arriving in Amsterdam, Netherlands one (1) day later than we initially planned. We apologize for this delay and for the impact on your vacation. We will **now depart Amsterdam on Monday, April 28th** instead of Sunday, April 27th. As a result, we've adjusted our itinerary. We will unfortunately miss our visit to Waterford (Dunmore E.), Ireland to ensure a timely arrival to Liverpool, England. Fortunately, Waterford, Ireland is only a 45-minute drive from Cork (Cobh), Ireland, so if this stop is on your bucket list, visit the [Celebrity Cruises App](#) or online at [My Celebrity Cruises](#) to see the excursions that are available at this destination.

With these changes, we have taken the opportunity to find other ways to maximize our port experiences.

- We've extended our time in Liverpool, England by 5 hours for a total of 15 hours in port.
- An additional 5 hours in Belfast, Northern Ireland has also been added.
- And, we will also add an overnight in Glasgow (Greenock), Scotland, giving you even more time to enjoy all that these beautiful destinations have to offer!

Updated Itinerary

Please see our updated *Celebrity Eclipse* itinerary below:

Sailing	Port of Call	Arrival	Departure
4/28/2025	Amsterdam, Netherlands		5:00 PM
4/29/2025	At Sea		
4/30/2025	Cork (Cobh), Ireland	7:00 AM	5:00 PM
5/1/2025	Liverpool, England	8:00 AM	11:00 PM
5/2/2025	Holyhead, Wales	8:00 AM	6:00 PM
5/3/2025	Belfast, Northern Ireland	8:00 AM	11:30 PM
5/4/2025	Glasgow (Greenock), Scotland	8:00 AM	
5/5/2025	Glasgow (Greenock), Scotland		6:00 PM
5/6/2025	At Sea		
5/7/2025	Lerwick/Shetland, Scotland	8:00 AM	6:00 PM
5/8/2025	At Sea		
5/9/25	Amsterdam, Netherlands	6:00 AM	

Thank You for Your Understanding

We know you're eager to board, and we're even more eager to welcome you. For our delay, we will provide you with:

- A prorated refund of one (1) day of your Cruise Fare paid as a refundable Onboard Credit for the missed day.

- Additionally, we'll be providing you with a pro-rated refund of one (1) day as an Onboard Credit for any daily packages purchased (Beverage, Dining, internet) and pre-paid gratuities.
- For your patience and understanding, you'll receive:
 - \$100 USD credit, per stateroom, for Aqua Class and below
 - \$200 USD credit, per suite, for The Retreat
- Onboard Credits can be used anywhere onboard, and any remaining refundable amount balances at the end of our sailing will be refunded to the card on file up to 14 business days from final disembarkation.

Flights and Travel

Our teams will be reaching out to guests who have Flights by CelebritySM scheduled to arrive on April 27th. Guests who made earlier air arrangements with us will have their flights honored. Should you wish to alter your air arrangements reach out to us at +1 (305) 539-4107 and we'll be happy to help you. Guests who booked their flights independently may have to make changes to their travel plans to meet us on Monday the 28th. To assist you with any travel changes we'll provide you with:

- Up to \$400 USD per person for flight change fees **OR** up to \$400 USD per stateroom for one (1) night hotel stay.
 - For reimbursement and review please send an email to CXC@celebrity.com
 - Within the body of the email provide: receipts, booking number, name on the reservation as well as ship and sail date.
- Whether you booked your air through Flights by Celebrity or on your own, you can explore hotel options for your extra night in Amsterdam [here](#).

Shore Excursions

Our Shore Excursions team will automatically refund any pre-paid Celebrity Cruises shore excursions for Waterford affected by these changes to your original form of payment. We will also shift any pre-paid shore excursions for other ports of call to their new date. As your sailing approaches, feel free to browse all the incredible shore excursion options available via the [Celebrity Cruises App](#) or online at [My Celebrity Cruises](#).

Boarding Day

On Monday the 28th, please follow the same check-in window you previously selected, just a day later. If you haven't already completed your online check-in, please do so via the [Celebrity Cruises App](#) or online at [My Celebrity Cruises](#).

Thank you for your understanding and cooperation. We look forward to welcoming you aboard.

Sincerely,

Celebrity Cruises®